



Attention: News Editor

January 1, 2025

**OPERATIONAL CHALLENGES IMPACTING CAMBRIDGE
TREATMENT PLANT IN ST JAMES**

Production at the **Cambridge Treatment Plant** in **St James**, has been reduced to 30 per cent capacity due to operational challenges. As a result, customers in sections of **St James** and **Westmoreland** served by this facility will experience a disruption in their water supply.

Customers are being assured that their water supply will return as soon as the challenges are resolved.

Areas affected in **St James** include **Cambridge, Bickersteth, Seven Rivers** and **Richmond Hill**.

Areas affected in **Westmoreland** include **Ducketts, Greenwich, Bethel Town** and **Argyle Mountain**.

The NWC regrets any inconvenience caused and craves the patience and understanding of its valued customers.

-End-

Contact: Community Relations Department - Western Division

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Customer Care

888-CALL-NWC (888-225-5692)

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