



August 27, 2019

Check for IDs if you must, but
PLEASE LET US IN

The National Water Commission (NWC) is again asking the public to cooperate as much as possible with its employees conducting their lawful duties.

NWC representatives - including Meter Readers, Meter Inspectors, Leak Detectors, Census Mapping or other company Representatives - are all legally empowered to enter any NWC customer's premises on behalf of the NWC on any day between 8:00 a.m. and 6:00 p.m.

The public is assured that all NWC employees and contractors have photographic identification cards and **do not usually** need to go inside customers' homes, only into their yards where the meters and pipes are located.

These representatives may be asked to show their valid identification when seeking to gain entry to any property to conduct legitimate NWC business. This precaution is understood since NWC has received reports of unknown, unscrupulous persons with evil intentions falsely claiming to represent the NWC.

Once valid identification is presented, please cooperate and feel free to contact the NWC at 888-225-5692 for verification or any other queries.

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Contact: National Water Commission
Corporate Public Relations Department
876- 929-5430-5