



## Application For Electronic Bill (E-Bill) Service

### Section A: Contract Customer Information

First Name:

Last Name:

Service Address:

  
  

Contact Number

 -  -   
 -  - 

TRN:

Customer Number:

Premises Number:

### Section B: Applicant's Information

First Name:

Last Name:

Contact Numbers:

 (Mobile) (Home)

E-mail Address: \_\_\_\_\_

### Section C: Terms & Disclaimer

The NWC in an effort to be more efficient has allowed for the electronic mailing of water/sewerage bills to customers. The NWC shall give no warranty as to the accuracy of the electronic mail (email) address that the bills are delivered to. Further, the NWC does not guarantee the receipt of e-bills by way of emails. It is the customers' responsibility to contact the NWC to inform the NWC of any change in the his/her email address.

The onus is on the customer to provide the NWC with the accurate email address and to ensure that they are in receipt of their e-bills, failing which they should immediately contact the NWC's customer service contact centre which is conveniently accessible 24-hours per day at 1-888-CALL-NWC (1-888-225-5692).

It shall hereby be agreed by the customer on registering for e-bills that they shall hold the NWC indemnified from any loss, damage, or inconvenience arising in any way whatsoever from the use of, or receipt of, or the failure to receive the NWC's electronically mailed bills.

The customer is solely liable for any loss or any delay in the receipt of bills. All NWC water and/or sewerage bills must be paid on time in accordance with the customers' agreement with the National Water Commission, failing which the subject property shall be liable for disconnection for failure to make payment for water and/or sewerage rates.

Please note that with this authorization you will receive bills via email. This arrangement will continue, unless it is discontinued via written request.

Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_